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DAN F. ARNETT CHIEF OF STAFF

Phone: (803) 737-0800 Fax: (803) 737-0801

January 13, 2005

VIA FACSIMILE (202) 248-7590

Mr. Daryl Crouse, President USA Video Relay, Inc. 925 Wappoo Road, Suite C Charleston, South Carolina 29407

Re:

Application of USA Video Relay, Inc. For a Certificate of Public

Convenience and Necessity to Provide Video Relay Services Under Title

IV of the Americans with Disabilities Act.

Docket No.: 2004-320-C

Dear Mr. Crouse:

This letter is confirmation of our phone conversation on January 12, 2005 where we discussed the Office of Regulatory Staff's request for additional information related to your application. In accordance with our conversation, please respond with the following additional information to my attention:

- 1. Is USA Video Relay, Inc. or any other company you own certified to operate within another state? If so, please list the name of the business and the state in which it is certified to operate.
- 2. Does USA Video Relay, Inc. or any other company you own have an application for a certificate pending in another state? If so, please list the name of the business and the state in which an application is pending.
- 3. Please provide a more technical description of the services USA Video Relay, Inc. proposes to offer.
- 4. Please provide a business/technical plan for USA Video Relay, Inc.
- 5. Please provide updated and more detailed financial statements and information related to the sources of funds to be used in initial capitalization.



- 6. Your November 5, 2004 letter to the South Carolina Public Service Commission states USA Video Relay, Inc. services are reimbursed "by the Interstate Relay Fund administered by the National Exchange Carriers Association." Please explain:
 - a. How the reimbursement will take place.
 - b. Whether there is an agreement or arrangement with the FCC, and if so, the nature of that arrangement.
 - c. All manners in which USA Video Relay, Inc. will be compensated for its services.

We appreciate your cooperation in this matter and request that you respond within three days. If you have any additional questions or concerns, please do not hesitate to contact me.

Sincerely,

Director of Auditing

JRJ/cc

cc:

Mr. Charles L.A. Terreni
Margaret M. Fox, Esquire